

## booking 101

Ahh we see you've noticed some changes to the booking process, the screenshots below will guide you through the functionality and new features.



### our booking engine:

plan your trip




check-in online

manage booking

Are you a Discovery Vitality or eBucks member? \*

☐  ☐  eBucks ☐ neither

booking type

☒  ☐  ☐ 

combine & save

☐ flight+hotel ☐ flight+car ☐ flight+hotel+car

book a flight

from: \*  to: \*

☐ one-way ☒ return ☐ multi city

departing: \*  returning: \*

adults  children  infants

preferred class:

Business class is only available on British Airways flights.

All fields marked with \* are required

search

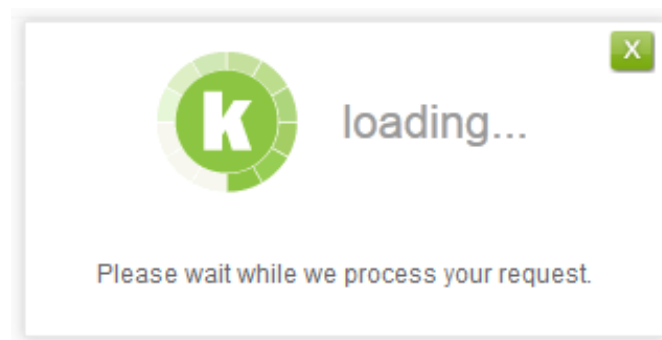
minimize

Let us know if you belong to Discovery Vitality, eBucks or neither. This will help us direct you to the correct booking engine so you still benefit from the discounts.

Create your own combo booking & immediately see your saving & get real-time availability.

What can we book for you? Make a selection and if you're looking for car hire only we've already deducted 10% on the daily rate.

Now you can book more than one city at a time, and choose your class.



This means we're finding your flight, securing your request or just thinking!

## departing

flying from O.R. Tambo, (JNB)

flying to Cape Town, (CPT)

Please pay special attention to your airline and airport choice. Take special note of the baggage policy of 1 free bag per traveller on economy or 2 bags on business class.

◀	Sat, 25 Aug	Sun, 26 Aug	Mon, 27 Aug	Tue, 28 Aug	Wed, 29 Aug	Thu, 30 Aug	Fri, 31 Aug	▶
	773 ZAR	773 ZAR	716 ZAR	716 ZAR	716 ZAR	773 ZAR	807 ZAR	

You can scroll for alternative dates and see the lowest fare of the day. The flight times will load below.

sort by earliest departure ▾ ☐ non-stop flights

depart	arrive	stops	total trip duration	operated by	flight	price per person
06:05	08:15	0	2hr 10min	BRITISH AIRWAYS	<a href="#">BA 6441</a>	1101 ZAR
06:25	08:35	0	2hr 10min	kulula.com	<a href="#">MN 101</a>	716 ZAR
07:00	09:10	0	2hr 10min	BRITISH AIRWAYS	<a href="#">BA 6401</a>	1101 ZAR
09:10	11:20	0	2hr 10min	kulula.com	<a href="#">MN 121</a>	716 ZAR
09:15	11:25	0	2hr 10min	BRITISH AIRWAYS	<a href="#">BA 6413</a>	1101 ZAR

**my flight ID**  
Remember my details and give me access to travelbank.  
(jetsetters login details)

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**kulula ID**

**password**

[forgot your password?](#)  
[create an account](#)

**login**

Create a kulula ID or log in with your old jetsetter login and password. If you had kulula moolah you will have access to your funds to pay / part pay for your flight. A kulula ID will remember your details every time you book.

If you have an eVoucher or compensation you'll need a travelbank account, you need a kulula ID first and then call the Contact Centre to load any money on this account.

If you change your mind, you can go back.

The total cost - no hidden fees, no surprises.

Departing flight details.

Returning flight details.

Who is travelling.

Summary of your booking.  
Costs of flights, taxes and any flight extras

The rules associated with your flight.

**your trip** [modify search](#)

**total:** **1817 ZAR**

**departing**  
economy  
MN121  
depart: O.R. Tambo, (JNB)  
Tue, 28 August 09:10  
arrive: Cape Town, (CPT)  
Tue, 28 August 11:20

**returning**  
economy  
BA6410  
depart: Cape Town, (CPT)  
Thu, 30 August 09:40  
arrive: O.R. Tambo, (JNB)  
Thu, 30 August 11:40

**travellers: 1**  
1. firstname lastname adult

**booking summary:**  
Flights are not guaranteed till payment has been confirmed.

flights	<a href="#">view</a>	890 ZAR
taxes & fees	<a href="#">view</a>	927 ZAR
discount		
extras		
seats		

**total:** **1817 ZAR** [flight rules](#)

## traveller details

### ! Do you book often?

Let us remember you by completing a [quick registration](#) so the next time you fly it's quick and easy to book. If we already have your details click on remember me and log in.

Create a kulula ID, so you don't have to fill this in every time you book.

## adult

Traveller details must match the identification documents used for travelling.

first name \*

last name \*



all fields marked with \* are required

## contact information

Please give us the correct numbers so we can contact the passengers should there be any changes to your flight.

### phone

Please drop the zero on the start of the number.

mobile ▼

\*

27

other ▼

27

### email

email address: \*


retype: \*

email address 2:

retype:

Make sure details match what's on the identification and give a travellers contact details so we can contact you should there be any changes to the flight.

Once you've purchased Extras, any changes to your flight must be made through our Contact Centre and cannot be made online. All Extra's include VAT in the total price



### extra bags

This booking gives you one free bag allowance of 20kg to be checked in and 7kg hand luggage per traveller. If you're packing big, save some money by purchasing extra bags online now or call the Contact Centre up to 2 hours prior to departure.

added  
200 ZAR  
per bag, per flight

**total extras 0 ZAR**

remove

Select the traveller(s) that you would like the extras added to: [close](#)

O.R. Tambo, (JNB) - Cape Town, (CPT)

☐ all travellers  
☐ firstname lastname

Cape Town, (CPT) - O.R. Tambo, (JNB)

☐ all travellers  
☐ firstname lastname

total extras  
for 0 traveller(s) **0 ZAR**

go

Add any flight extras per traveller.  
The ideal place to add extra bags if  
you tend to pack big.

 **BRITISH AIRWAYS**  
Operated by Comair

*British Airways flight extras*  
can only be purchased after your booking  
has been confirmed and you've received your  
flight reference number. Visit **ba.com** to add  
extra bags of 23kgs before your flight for only  
**R270 a bag**, or to make any special dietary  
requirements, pre-paid seats & more.


## purchase your flights


☐ credit cards


☐ travelbank


☐ instant eft

☐ bank deposit

☐ 

☐ 

☐ 

☐ 

Payment options include credit card, travelbank (kulula moolah), instant EFT or bank deposit. There are very specific rules associated with each payment.